

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	For Tier I (Salem Health Hospitals & Clinics and facilities): \$1,650 for subscriber only coverage / \$3,300 for family; for Tier II (Connexus network): \$1,800 for subscriber only coverage / \$3,600 for family coverage; for Tier III (Connexus network): \$3,050 for subscriber only coverage / \$6,100 for family coverage; most <u>out-of-network providers</u> are not covered. Services by Tier IV <u>providers</u> apply to Tier III <u>deductible</u> .	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , the overall family <u>deductible</u> must be met before the <u>plan</u> begins to pay.
Are there services covered before you meet your <u>deductible</u> ?	Yes. Examples of some services: Most Tier I, Tier II and Tier III preventive care, as well as in and out of network value tier medications are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> <u>services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive</u> <u>services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet deductibles for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	For Tier I: \$3,200 for subscriber only coverage / \$6,000 for family; for Tier II: \$4,000 for subscriber only coverage / \$8,000 for family; for Tier III: \$6,000 for subscriber only coverage / \$12,000 for family; most <u>out-of-network providers</u> are not covered. Services by Tier IV <u>providers</u> apply to Tier III <u>out-of-pocket limit</u> .	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , the overall family <u>out-of-pocket limit</u> must be met.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, balance-billing charges, expenses incurred due to brand substitution and health care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-</u> pocket limit.

Important Questions	Answers	Why This Matters:
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>www.modahealth.com</u> or call 1-855-425-4543 for a list of <u>network providers.</u>	You pay the least if you use a provider in Tier I (Salem Health Hospitals & Clinics and facilities). You pay more if you use a provider in Tier II or Tier III (Connexus network). You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

Common		Services You What You Will Pay				Limitationa Exceptions ? Other
Medical Event	Services You May Need	Tier I Provider	Tier II Provider	Tier II Provider	Tier IV (Out-of- Network) Provider	Limitations, Exceptions, & Other Important Information
	Primary care visit to treat an injury or illness	0% <u>coinsurance</u>	20% coinsurance	40% <u>coinsurance</u>	Not covered	None.
If you visit a health care <u>provider's</u> office or clinic	<u>Specialist</u> visit	0% <u>coinsurance</u>	20% <u>coinsurance</u>	20% <u>coinsurance</u> for acupuncture, spinal manipulation and massage therapy 40% <u>coinsurance</u> for all other visits	20% <u>coinsurance</u> for acupuncture, spinal manipulation and massage therapy Not covered for all other visits	Includes office visits by chiropractors, naturopathic physicians and acupuncturists. 20 visits per calendar year maximum for acupuncture care. 20 visits per calendar year maximum for spinal manipulations. \$1,000 per calendar year maximum for massage therapy.
	Preventive care / screening / immunization	0% <u>coinsurance</u> for tobacco supplies No charge for other services	20% <u>coinsurance</u> for tobacco supplies No charge for other services	20% <u>coinsurance</u> for tobacco supplies No charge for other services	Not covered	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.
lf you have a test	Diagnostic test (x-ray, blood work)	0% coinsurance	20% coinsurance	40% <u>coinsurance</u>	Not covered	Includes other tests such as EKG, allergy testing and sleep study.
	Imaging (CT/PET scans, MRIs)	0% <u>coinsurance</u>	20% coinsurance	40% coinsurance	Not covered	Preauthorization is required for many services. Failure to get preauthorization results in denial.

\* For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.modahealth.com</u>.

Common Medical	Services You May Need		What You Will Pay	Limitations, Exceptions, & Other	
Event		Tier I Provider	Tier II Provider	Tier III (Out-of-Network) Provider	Important Information
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at www.modahealth. com/pdl	Value	\$2 <u>copay</u> for 30-day supply retail \$6 <u>copay</u> for 90-day supply retail and mail order No <u>deductible</u>	\$2 <u>copay</u> for 30-day supply retail No <u>deductible</u>	\$2 <u>copay</u> for 30-day supply retail No <u>deductible</u>	Tier I - Salem Health and mail order pharmacies
	Select	25% <u>coinsurance</u> \$5 minimum \$25 maximum per prescription retail and mail order	35% <u>coinsurance</u> \$15 minimum / \$25 maximum per prescription retail	50% <u>coinsurance</u> \$15 minimum / no maximum per prescription retail	Tier II - ArrayRx Core Network Tier III – other retail pharmacies Covers Tier I retail and mail order - up to a
	Preferred	30% <u>coinsurance</u> \$5 minimum \$75 maximum per prescription retail and mail order	40% <u>coinsurance</u> \$15 minimum / no maximum per prescription retail	50% <u>coinsurance</u> \$15 minimum / no maximum per prescription retail	90-day supply per prescription; Tier II and Tier III retail - up to a 30-day supply per prescription. <u>Preauthorization</u> may be required. Mail order at a Moda designated mail order pharmacy only.
	Non-Preferred	50% <u>coinsurance</u> \$5 minimum / no maximum per prescription retail and mail order	50% <u>coinsurance</u> \$15 minimum / no maximum per prescription retail	50% <u>coinsurance</u> \$15 minimum / no maximum per prescription retail	Covers up to a 30-day supply specialty. <u>Preauthorization</u> may be required. Moda designated pharmacy only.
	Specialty	25% <u>coinsurance</u> \$5 minimum / \$25 maximum for select 30% <u>coinsurance</u> \$150 maximum per prescription for preferred; 50% <u>coinsurance</u> for non- preferred	Not covered	Not covered	Cost Sharing for anticancer medication is same as any other medication. \$35 maximum cost share 30-day supply and \$105 maximum cost share 90-day supply for insulin, <u>deductible</u> does not apply.

Common	Sonvigos Vou Mov	ervices You May			Limitations, Exceptions, & Other	
Medical Event	Need	Tier I Provider	Tier II Provider	Tier III Provider	Tier IV (Out-of- Network) Provider	Important Information
lf you have outpatient	Facility fee (e.g., ambulatory surgery center)	0% <u>coinsurance</u>	20% <u>coinsurance</u>	40% <u>coinsurance</u>	Not covered	<u>Preauthorization</u> may be required. Failure to get <u>preauthorization</u>
surgery	Physician/surgeon fees	0% <u>coinsurance</u>	20% coinsurance	40% coinsurance	Not covered	results in denial.
	Emergency room care	Facility fee: 20% coinsurance Provider fee: 0% coinsurance	20% <u>coinsurance</u>	20% <u>coinsurance</u>	20% <u>coinsurance</u>	None.
If you need immediate	Emergency medical transportation	20% coinsurance	20% coinsurance	20% coinsurance	20% <u>coinsurance</u>	None.
medical attention	Urgent care	0% <u>coinsurance</u>	0% <u>coinsurance</u> for mental health or substance use disorder services 20% <u>coinsurance</u> for all other services	0% <u>coinsurance</u> for mental health or substance use disorder services 40% <u>coinsurance</u> for all other services	0% <u>coinsurance</u> for mental health or substance use disorder services 40% <u>coinsurance</u> for all other services	None.
lf you have a	Facility fee (e.g., hospital room)	0% coinsurance	20% coinsurance	40% coinsurance	Not covered	Preauthorization is required for many services. Failure to obtain
hospital stay	Physician/surgeon fees	0% <u>coinsurance</u>	20% coinsurance	40% coinsurance	Not covered	preauthorization results in denial.
If you need mental health, behavioral health, or substance abuse services	Outpatient services	0% <u>coinsurance</u>	0% <u>coinsurance</u> for office visits 20% <u>coinsurance</u> for other outpatient services.	0% <u>coinsurance</u> for office visits 20% <u>coinsurance</u> for other outpatient services.	0% <u>coinsurance</u> for office visits 40% <u>coinsurance</u> for other outpatient services.	Plan <u>coinsurance</u> may apply to some services.
	Inpatient services	0% <u>coinsurance</u>	0% <u>coinsurance</u> for Residential Treatment Programs 20% <u>coinsurance</u> for all other services	0% <u>coinsurance</u> for Residential Treatment Programs 20% <u>coinsurance</u> for all other services	40% coinsurance	Preauthorization is required. Failure to obtain preauthorization results in denial.

\* For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.modahealth.com</u>.

Common Services You Ma			What Yo	Limitations, Exceptions, & Other		
Medical Event	Need	Tier I Provider	Tier II Provider	Tier III Provider	Tier IV (Out-of- Network) Provider	Important Information
lf you are pregnant	Office visits	0% coinsurance	20% <u>coinsurance</u>	40% coinsurance	Not covered	Cost sharing does not apply for preventive
	Childbirth/delivery professional services	0% <u>coinsurance</u>	20% coinsurance	40% <u>coinsurance</u>	Not covered	<u>services</u> . Depending on the type of services, a <u>copay</u> , <u>coinsurance</u> or <u>deductible</u> may apply. Maternity care may
	Childbirth/delivery facility services	0% <u>coinsurance</u>	20% coinsurance	40% coinsurance	Not covered	include tests and services described elsewhere in the SBC (i.e., ultrasound).
	Home health care	0% <u>coinsurance</u>	20% coinsurance	20% coinsurance	Not covered	Calendar year maximum of 100 visits.
If you need help recovering or have other special health	Rehabilitation services	0% <u>coinsurance</u>	20% <u>coinsurance</u>	40% <u>coinsurance</u>	Not covered	Calendar year maximum of 60 visits each for physical therapy, occupational therapy and speech and hearing therapy except for treating mental health conditions. Services for neurodevelopmental disorders or developmental delays related to a neurogenic condition are covered. <u>Preauthorization</u> may be required. Failure to obtain <u>preauthorization</u> results in denial.
	<u>Habilitation</u> <u>services</u>	0% <u>coinsurance</u>	20% <u>coinsurance</u>	40% <u>coinsurance</u>	Not covered	
needs	Skilled nursing care	N/A	20% coinsurance	20% coinsurance	Not covered	Calendar year maximum of 120 days
	Durable medical equipment	0% <u>coinsurance</u>	20% coinsurance	20% coinsurance	Not covered	Includes supplies and prosthetics. <u>Preauthorization</u> may be required. Failure to obtain <u>preauthorization</u> results in denial.
	Hospice services	0% coinsurance	20% <u>coinsurance</u>	20% coinsurance	Not covered	None.
If your child	Children's eye exam	No charge	No charge	No charge	Not covered	Preventive vision exam limited for children age 3-5. Eye exams are not covered for other ages.
needs dental	Children's glasses	Not covered	Not covered	Not covered	Not covered	None.
or eye care	Children's dental check-up	Not covered	Not covered	Not covered	Not covered	None

#### **Excluded Services & Other Covered Services:**

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)						
<ul> <li>Cosmetic surgery, except as required for certain situations</li> <li>Dental care (Adult), except for accident related injuries</li> <li>Infertility treatment (except for diagnostic visits)</li> </ul>	<ul> <li>Long-term care</li> <li>Naturopathic supplies</li> <li>Non-emergency care when traveling outside the U.S.</li> </ul>	<ul> <li>Private-duty nursing</li> <li>Routine eye care (Adult)</li> <li>Routine foot care, except for diabetes</li> <li>Weight loss programs</li> </ul>				
Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)						

Abortion
 Acupuncture
 Acupuncture
 Chiropractic care
 Chiropractic care
 Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or <a href="http://www.dol.gov/ebsa/healthreform">http://www.dol.gov/ebsa/healthreform</a> for group health coverage subject

to ERISA, the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or <u>www.cciio.cms.gov</u> for non-federal governmental group health plans, and the Oregon Division of Financial Regulation at 1-888-877-4894 or www.dfr.oregon.gov for Church plans. Other coverage options may be available to you, too, including buying individual insurance coverage through the <u>Health Insurance Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov</u> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Moda Health at 1-855-425-4543. For group health coverage subject to ERISA, you may also contact the Employee Benefits Security Administration, U.S. Department of Labor at 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>. Additionally, a consumer assistance program can help you file your <u>appeal</u>. Contact the Oregon Division of Financial Regulation at 1-888-877-4894 or <u>www.dfr.oregon.gov</u>.

#### Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

#### Does this plan meet the Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

#### Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 888-786-7461.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 888-873-1395.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 888-873-1395.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 888-873-1395.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

#### About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby
(9 months of in-network pre-natal care and a
hospital delivery)

The <u>plan's</u> overall <u>deductible</u>	\$1,650
Specialist coinsurance	20%
Hospital (facility) <u>coinsurance</u>	20%
Other <u>coinsurance</u>	20%

This EXAMPLE event includes services like: <u>Specialist</u> office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services <u>Diagnostic tests</u> (ultrasounds and blood work) <u>Specialist</u> visit (anesthesia)

Total Example Cost	\$12,700
In this example, Peg would pay:	
Cost Sharing	
Deductibles	\$1,650
Copayments	\$0
<u>Coinsurance</u>	\$2,200
What isn't covered	
Limits or exclusions	\$50
The total Peg would pay is	\$3,900

Managing Joe's Type 2 Diabetes
(a year of routine in-network care of a well-
controlled condition)

The plan's overall deductible	\$1,650
Specialist coinsurance	20%
Hospital (facility) coinsurance	20%
Other <u>coinsurance</u>	20%
This EXAMPLE event includes carvi	ooc liko:

This EXAMPLE event includes services like: <u>Primary care physician</u> office visits (including disease education) <u>Diagnostic tests</u> (blood work) <u>Prescription drugs</u> <u>Durable medical equipment</u> (glucose meter)

Total Example Cost	\$5,600
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#### In this example, Joe would pay:

Cost Sharing	
Deductibles	\$1,600
Copayments	\$60
Coinsurance	\$1,400
What isn't covered	
Limits or exclusions	\$20
The total Joe would pay is	\$3,080

# Mia's Simple Fracture (in-network emergency room visit and follow up

С	а	re	9)	

The plan's overall deductible	\$1,650
Specialist coinsurance	20%
Hospital (facility) coinsurance	20%
Other <u>coinsurance</u>	20%

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

Total Example Cost	\$2,800
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#### In this example, Mia would pay:

Cost Sharing		
Deductibles	\$1,650	
Copayments	\$0	
Coinsurance	\$200	
What isn't covered		
Limits or exclusions	\$0	
The total Mia would pay is	\$1,850	

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.

# Nondiscrimination notice

### We follow federal civil rights laws. We do not discriminate based on race, religion, color, national origin, age, disability, gender identity, sex or sexual orientation.

We provide free services to people with disabilities so that they can communicate with us. These include sign language interpreters and other forms of communication.

If your first language is not English, we will give you free interpretation services and/or materials in other languages.

#### If you need any of the above, call:

Medicare Customer Service, 877-299-9062 (TDD/TTY 711)

Medicaid Customer Service, 888-788-9821 (TDD/TTY 711)

Customer Service for all other plans, 888-217-2363 (TDD/TTY 711)

If you think we did not offer these services or discriminated, you can file a written complaint. Please mail or fax it to:

Moda Partners, Inc. Attention: Appeal Unit 601 SW Second Ave. Portland, OR 97204 Fax: 503-412-4003

# If you need help filing a complaint, please call Customer Service.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services Office for Civil Rights at ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone:

U.S. Department of Health and Human Services 200 Independence Ave. SW, Room 509F HHH Building, Washington, DC 20201

800-368-1019, 800-537-7697 (TDD)

You can get Office for Civil Rights complaint forms at hhs.gov/ocr/office/file/index.html.

# Scott White coordinates our nondiscrimination work:

Scott White, Compliance Officer 601 SW Second Ave. Portland, OR 97204 855-232-9111 compliance@modahealth.com

Dental Plan of Oregon. Dental plans in Alaska provided by Delta Dental of Alaska. Health plans provided by Moda Health Plan, Inc. Individual

modahealth.com



ATENCIÓN: Si habla español, hay disponibles servicios de ayuda con el idioma sin costo alguno para usted. Llame al 1-877-605-3229 (TTY: 711).

CHÚ Ý: Nếu bạn nói tiếng Việt, có dịch vụ hổ trợ ngôn ngữ miễn phí cho bạn. Gọi 1-877-605-3229 (TTY:711)

주의: 한국어로 무료 언어 지원 서비스를 이용하시려면 다음 연락처로 연락해주시기 바랍니다. 전화 1-877-605-3229(TTY:711)

PAUNAWA: Kung nagsasalita ka ng Tagalog, ang mga serbisyong tulong sa wika, ay walang bayad, at magagamit mo. Tumawag sa numerong 1-877-605-3229 (TTY: 711)

> تنبيه: إذا كنت تتحدث العربية، فهناك خدمات مساعدة لغوية متاحة لك مجانًا. اتصل برقم 2229-605-3229 (الهاتف النصي: 711)

بولتے ہیں تو لن نی (URDU) توجب دیں: اگر آپ اردو اعسانت آپ کے لیے بلا معاوضہ دستیاب ہے۔ پر کال کریں (TTY: 711) 229-605-3229

ВНИМАНИЕ! Если Вы говорите по-русски, воспользуйтесь бесплатной языковой поддержкой. Позвоните по тел. 1-877-605-3229 (текстовый телефон: 711).

ATTENTION : si vous êtes locuteurs francophones, le service d'assistance linguistique gratuit est disponible. Appelez au 1-877-605-3229 (TTY : 711)

> توجه: در صورتی که به فارسی صحبت می کنید، خدمات ترجمه به صورت رایگان برای شما موجود است. با 2229-605-3229 - (TTY: 711) تماس بگیرید.

ध्यान दें: यदि आप हिंदी बोलते हैं, तो आपको भाषाई सहायता बिना कोई पैसा दिए उपलब्ध है। 1-877-605-3229 पर कॉल करें (TTY: 711)

Achtung: Falls Sie Deutsch sprechen, stehen Ihnen kostenlos Sprachassistenzdienste zur Verfügung. Rufen sie 1-877-605-3229 (TTY: 711)

注意:日本語をご希望の方には、日本語 サービスを無料で提供しております。 1-877-605-3229 (TYY、テレタイプライター をご利用の方は711)までお電話ください。 અગત્યનું : જો તમે (ભાષાંતર કરેલ ભાષા અહીં દશારવો) બોલો છો તો તે ભાષામાં તમારે માટે વિના મૂલ્યે સહાય ઉપલબ્ધ છે.1-877-605-3229 (TTY: 711) પર કૉલ કરો

ໂປດຊາບ: ຖ້າທ່ານເວົ້າພາສາລາວ, ການຊ່ວຍເຫຼືອ ດ້ານພາສາແມ່ນມີໃຫ້ທ່ານໂດຍບໍ່ເສັຍຄ່າ. ໂທ 1-877-605-3229 (TTY: 711)

УВАГА! Якщо ви говорите українською, для вас доступні безкоштовні консультації рідною мовою. Зателефонуйте 1-877-605-3229 (ТТҮ: 711)

ATENȚIE: Dacă vorbiți limba română, vă punem la dispoziție serviciul de asistență lingvistică în mod gratuit. Sunați la 1-877-605-3229 (TTY 711)

THOV CEEB TOOM: Yog hais tias koj hais lus Hmoob, muaj cov kev pab cuam txhais lus, pub dawb rau koj. Hu rau 1-877-605-3229 (TTY: 711)

ត្រវចងចាំ៖ បើអ្នកនិយាយភាសាខ្មែរ ហើយ ត្រ័វការសេវាកម្មជំនួយផ្នែកភាសាដោយ ឥតគិតថ្លៃ គឺមានផ្តល់ជូនលោកអ្នក។ សូមទូរស័ព្ទ ទៅកាន់លេខ 1-877-605-3229 (TTY: 711)

HUBACHIISA: Yoo afaan Kshtik kan dubbattan ta'e tajaajiloonni gargaarsaa isiniif jira 1-877-605-3229 (TTY:711) tiin bilbilaa.

### โปรดทราบ: หากคุณพูดภาษาไทย คุณ สามารถใช้บริการช่วยเหลือด้านภาษา ได้ฟรี โทร 1-877-605-3229 (TTY: 711)

FA'AUTAGIA: Afai e te tautala i le gagana Samoa, o loo avanoa fesoasoani tau gagana mo oe e le totogia. Vala'au i le 1-877-605-3229 (TTY: 711)

IPANGAG: Nu agsasaoka iti Ilocano, sidadaan ti tulong iti lengguahe para kenka nga awan bayadna. Umawag iti 1-877-605-3229 (TTY: 711)

UWAGA: Dla osób mówiących po polsku dostępna jest bezpłatna pomoc językowa. Zadzwoń: 1-877-605-3229 (obsługa TTY: 711)