

## Hearing Aids FAQ – Salem Health

Medical plans offered by Salem Health provide hearing aid coverage for all ages. The hearing aid must be prescribed, fitted and supplied by an audiologist or hearing aid specialist and referred by a licensed physician.

To pay the least out-of-pocket call TruHearing Services, Moda's preferred vendor, to choose an in-network audiologist and schedule a hearing exam. The audiologist will help you choose hearing aids from a wide range of selection available through TruHearing. You can also use other in-network and out-of-network providers, but you may pay more out of your pocket.

For more information on TruHearing, see the flyer below and call the TruHearing Services Customer Service Department who can provide assistance with locating an in-network audiologist at 866-202-2178.

### What is the hearing aid and supplies benefit?

For members age 26 and under, hearing aids and supplies are covered once every 3 years.

For members age 26 and over, hearing aids and supplies are covered up to a \$1,500 maximum every 3 years.

### What happens after the \$1,500 limit is met for members age 26 and over?

Members are responsible for any cost after the \$1,500 limit has been reached. The amount paid out-of-pocket by the member will be considered a disallowed charge. Disallowed charges do not accrue toward the out-of-pocket maximum and the member must pay for them even after the medical out-of-pocket maximum is met.

### Questions? We're here to help.

Call Moda Medical Customer Service at 855-425-4543

For full benefit details, review your member handbook located within your [Member Dashboard account](#)



# Delight in the Details

Why miss out on life's most precious moments because of hearing loss? Many wait too long to seek help, but you don't have to. That's why Moda Health partners with TruHearing® to provide you a comprehensive hearing care solution.

## The TruHearing program makes it easy



### Unmatched Service

- › TruHearing guides you from first call to aftercare and beyond
- › Our Hearing Consultants schedule an exam, fitting, and follow-up with a licensed provider near you
- › We work with your health plan to help you understand your program



### Hearing Aids That Enhance Life<sup>1</sup>

- › Stream your favorite music and shows with Bluetooth®
- › Smartphone apps help you remotely adjust your hearing aids and more
- › Virtually undetectable devices that match your lifestyle



### Simply State-of-the-Art<sup>2</sup>

- › The latest sound enhancement technology removes the sound of your speech from all other amplified sound to make your voice sound more natural
- › Next-gen processing technology filters noise and helps you focus on voices
- › Rechargeable battery options last from breakfast to bedtime

**Check your hearing**

**Moda-HS.TruHearing.com**



Call TruHearing to learn more and schedule an appointment

**Hours:**

8am–8pm, Monday–Friday

**1-866-202-2178**

TTY: 711

# Example Savings (per aid)



| Product                       | Retail Price | TruHearing Price | Savings        |
|-------------------------------|--------------|------------------|----------------|
| <b>TruHearing® Advanced</b>   | \$2,720      | \$1,250          | <b>\$1,470</b> |
| ↻ <b>Signia® Active</b>       | \$2,339      | \$995            | <b>\$1,344</b> |
| <b>Widex Moment™ 110</b>      | \$1,458      | \$795            | <b>\$663</b>   |
| ↻ <b>Resound Key™ 4</b>       | \$2,186      | \$1,070          | <b>\$1,116</b> |
| ↻ <b>Phonak® Audéo® M30 R</b> | \$1,972      | \$1,250          | <b>\$722</b>   |

↻ Rechargeable | Listed products are smartphone-compatible<sup>1</sup>

## How to Take Advantage of Your Hearing Benefit

- 1 Call TruHearing
- 2 Schedule a hearing exam
- 3 Order your hearing aid
- 4 Return for fitting and programming

Call TruHearing today and Start Saving!

**1-866-202-2178 | For TTY, dial 711**

All appointments must be scheduled through TruHearing.

### This program also includes:



- + Risk-free 60-day trial period
- + 1 year of follow-up visits
- + 80 free batteries per non-rechargeable hearing aid
- + Full 3-year manufacturer warranty

<sup>1</sup> Smartphone-compatible hearing aids connect directly to iPhone®, iPad®, and iPod® Touch devices. Some TruHearing models connect to Android® phones directly. Connectivity also available to many Android phones with use of an accessory. TV streaming available through most TVs with use of an accessory. In-app interfacing requires provider activation.

<sup>2</sup> Features may vary by model. Activation required.

Prices and products subject to change.

Health plans provided by Moda Health Plan, Inc. Individual medical plans in Alaska provided by Moda Assurance Company.

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