

Hearing Aids FAQ – Salem Health

Medical plans offered by Salem Health provide hearing aid coverage for all ages. The hearing aid must be prescribed, fitted and supplied by an audiologist or hearing aid specialist and referred by a licensed physician.

To pay the least out-of-pocket, call TruHearing Services, Moda's preferred vendor, to choose an in-network audiologist and schedule a hearing exam. The audiologist will help you choose hearing aids from a wide range of selections available through TruHearing. You can also use other in-network and out-of-network providers, but you may pay more out of your pocket.

For more information on TruHearing, see the flyer below and call the TruHearing Services Customer Service Department who can provide assistance with locating an in-network audiologist at 866-202-2178.

What is the hearing aid and supplies benefit for 2026?

For members age 26 and under, hearing aids and supplies are covered once every 3 years.

For members age 26 and over, hearing aids and supplies are covered up to a \$1,500 maximum every 3 years.

What happens after the \$1,500 limit is met for members age 26 and over?

Members are responsible for any cost after the \$1,500 limit has been reached. The amount paid out-of-pocket by the member will be considered a disallowed charge. Disallowed charges do not accrue toward the out-of-pocket maximum and the member must pay for them even after the medical out-of-pocket maximum is met.

Questions? We're here to help.

Call Moda Medical Customer Service at 855-425-4543.

For full benefit details, review your Member Handbook located within your [Member Dashboard account](#).