




How to file your insurance claim

Filing a claim should be easy. That's why we offer several options, allowing you to choose the method that works best for you. Use our Self-Service Portal for the fastest service and file your claim in just a few clicks.



Which product are you filing a claim for?

| For help with | To file a claim, you can |
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|  ACCIDENT INSURANCE  CRITICAL ILLNESS INSURANCE | <ul style="list-style-type: none"> • Visit our online portal at my.combinedinsurance.com • Send mail to Chubb Benefits Claim Department, PO Box 6803, Scranton, PA 18505 • Call 888-542-2013 • Send a fax to 312-351-7114 • Or email cwbclaimsteam@chubb.com |
|  HOSPITAL INDEMNITY | <ul style="list-style-type: none"> • Visit our online portal at https://info.visit-aci.com/SalemHealth • Send mail to Administrative Concepts Inc. Claim Department, PO Box 4000, Collegeville, PA 19426 • Call 855-672-3231 • Send a fax to 610-293-9299 • Or email aciclaims@acitpa.com |